

LicenseWatch Training Services

Implementing a Software Asset Management (SAM) solution is more than just implementing a good tool like LicenseWatch. A complete SAM solution consists of three components: Tool, People and Processes. LicenseWatch Training Services focusses on the component People.



ABOUT LICENSEWATCH

LicenseWatch provides you with cost effective control and compliance.

KNOW WHAT YOU HAVE

Our leading technology quickly tells you what software you have installed, how it is used, and what licenses you have to support this.

QUICK Service Delivery

Simple and quick installation on one of your (virtual) Windows servers can be done in half a day. Inventory building and application metering will start from day 1.

IMMEDIATE COST SAVINGS

Find out quickly where you can save on licensing and support costs by identifying where unused software is installed.

SERVICES AVAILABLE

SAM Readiness
Inventory Baseline
Software Recognition
Professional Service
Maintenance
Technical Support

Two unique courses

The people in your organization are working with the LicenseWatch tool and need the knowledge to properly do their job. LicenseWatch Training Services is available in two courses:

- LicenseWatch for Administrators
- LicenseWatch for License Managers

LicenseWatch courses are instructor based classes that are delivered either on-site or as a public class in one of our classrooms. Check our website for available classes or contact your local LicenseWatch office.

LicenseWatch for Administrators

Course Overview

This one day course focuses on all technical details of the LicenseWatch systems. After completion of this course attendees can successfully deploy, manage and configure LicenseWatch. The course contains both instruction and hands-on exercises.

Target Audience

This course is targeted to people that need to implement, configure and maintain the LicenseWatch system, like IT administrators, Reseller Technicians, License Managers, System Administrators

Topics

- LicenseWatch System installation
- System configuration and set up
- Data collection sources: agent or SCCM connection
- Virtual applications: Citrix XenApp and Microsoft App-V
- Virtual infrastructures: VMware ESX, vCenter and Microsoft Hyper-V

- Automatic Software Recognition
- Creating Software definitions
- License and Contract management
- Setting up Organizational Structures
- Database security

LicenseWatch for License Managers

Course Overview

The License Manager one day course is designed to provide attendees with all the knowledge and skills to effectively register and manage software licenses and contracts in LicenseWatch. The course contains both instruction and hands-on exercises.

Target Audience

The target audience is people that will work with the LicenseWatch system on a regular basis, like License Managers, Contract Managers, Purchase Managers, SAM specialists, SAM Consultants, IT Administrators

Topics

- Managing software recognition, automatically and manual
- Contracts and License registration
- Compliance reporting
- Creating custom report
- Cost-base licenses registration
- Software usage and metering data
- Upgrading of licenses and audit trails
- Maintenance registration
- Custom fields for contracts, agreements, licenses, etc.
- Automatic Up- and downgrade rights
- Implementing secondary use rights